



**MERCURY
SOFTWARE**



ALARM MANAGER

Business Management Software for Security Installers

Designed for installers of Intruder Alarms, CCTV, Fire Alarms, Fire Equipment and Access Control, Alarm Manager will manage the essential operations of a security installer's business, making it easier to comply with industry standards and licensing regulations and giving you more time to focus on your customers. Our software is simple to use yet flexible enough to meet the changing needs of your business.

We have been providing software to security installers since 1997 and during this time our Alarm Manager product has grown considerably based on customer suggestions in addition with keeping up to date with security industry standards and regulations.

www.alarmanager.co.uk

KEY FEATURES

• CUSTOMER DATABASE

Record the details for each customer, the details for each system which they have installed and their maintenance and monitoring contracts. You can set up the types of system to suit your business e.g. Intruder Alarm, Fire Alarm, CCTV, etc.

• SPECIFICATIONS

Setup the equipment for each system installed and print specifications as per industry regulations (As Fitted Document). You can also produce System Design Proposals, Acceptance Certificates or a range of standard documents.

• QUOTATIONS

Enter details of quotations, including the equipment/zone lists and print specifications/quotations. You can also easily copy and paste a quotation and send it as an email. Once you confirm the go ahead, you can identify the customer as a live customer.

• MAINTENANCE AND MONITORING

Keep track of your maintenance and monitoring renewals, always knowing in advance the customers that are due for renewal in a given month.

• ROUTINE MAINTENANCE CALLS

Keep track of your routine maintenance calls, always knowing in advance the customers that are due a call in a given month. You can set the service interval for each customer according to the types of system, e.g. 3, 6 or 12 months.

• SERVICE CALLS

Record and manage service calls and installations, with a list available of current open calls, reports by engineer and a comprehensive service history available for each customer.

• EMAIL

Any report available within the system can be copied to an email. This allows you to instantly send a list of calls or details regarding a particular customer to an engineer. You could also send a report to a customer detailing a particular call or a history of their calls over a specified period.

• COPY AND PASTE

Any report available within the system can be instantly copied to a Word document or an Excel spreadsheet.

• MAIL MERGE LETTERS/STANDARD DOCUMENTS

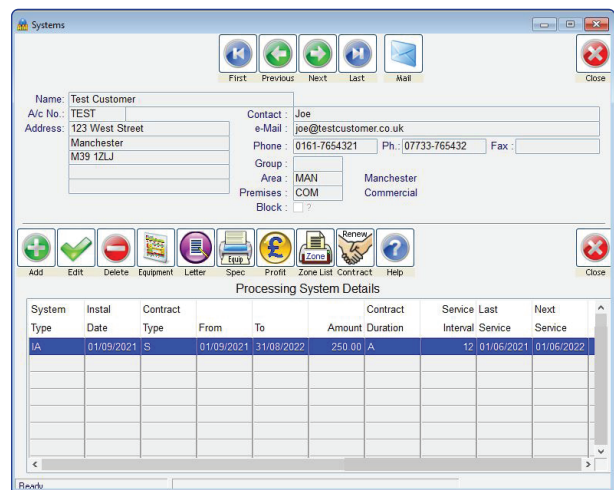
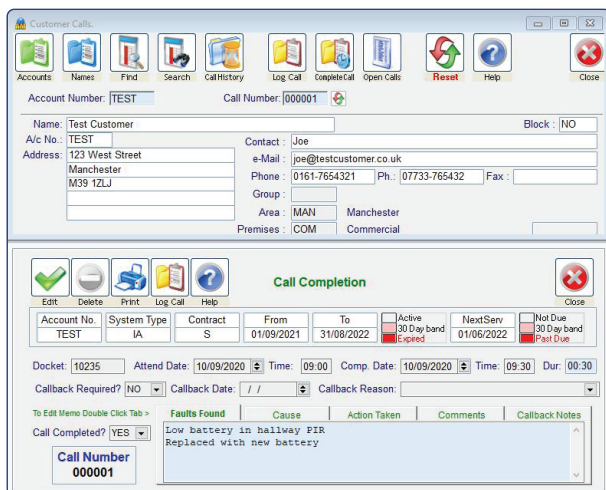
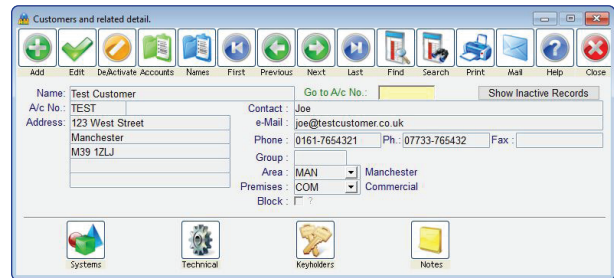
Create standard letters and documents which you can select and print for any customer when required. Mail Merge a letter for all customers with certain criteria, e.g. all customers whose next service call is due within certain dates.

• MULTI-USER

Alarm Manager is a multi-user system, running on any number of networked computers.

• WINDOWS SOFTWARE

Alarm Manager is fully Windows compatible.



REPORTS

There are over 30 reports available within the system, for example:

Engineers Work Schedule

- listing calls assigned to each engineer.

Calls Outstanding

- listing calls outstanding, allowing you to keep track of your engineers and your workload.

Engineers Summary

- listing calls assigned to each engineer during particular dates and also an analysis of the types of calls and numbers of calls assigned to each engineer.

Maintenance Renewals Due

- listing maintenance and monitoring contracts due for renewal during certain dates, ensuring that you know who to invoice

Maintenance Calls Due

- listing routine maintenance calls due during certain dates. Each system can be setup with a defined routine maintenance schedule, e.g. 3, 6 or 12 months.

Current Maintenance Contracts

- listing all customers with a current maintenance contract, a list of expired contracts is also available.

Customer Lists

- Various reports are also available listing customers by monitoring centre, area, group, premises type, installation date, etc.



PRICE

Alarm Manager is provided on an annual licence fee basis with options as follows:

Single User	£495 / €595
2 to 5 Users	£795 / €895

Plus VAT where relevant. There are no other upfront purchase costs!

The Annual Licence Fee includes support and upgrades.

Contact us to discuss your requirements and to get a FREE evaluation version of Alarm Manager.

TESTIMONIALS

“We have been using Alarm Manager for 6 years and we can highly recommend it. It is so easy to navigate, great to pull up reports quickly and great at keeping all customer history in one place securely. There is so much the software does, we would not be able to run our business effectively without it now.”

Louise Behan
JB Security Systems
Berkshire, UK



“We moved onto Alarm Manager a few years ago and found it really straightforward and easy to use and far superior to our previous system. It is very reasonably priced and an absolute must for alarm companies in maintaining their records.”

Jennifer Napthine
WDX Security
Suffolk, UK



“ATA Security have been using Alarm Manager for over 15 years. This software package has allowed us to improve the efficiency of our business. Features such as the tracking of calls and the management of maintenance contracts have been of immense benefit. The software is extremely user friendly. The aim of ATA is to move towards a more streamlined electronic way of working, reducing the paper trail and this package has assisted us in reaching our target.”

Paul Flanagan
ATA Security
Dublin, Ireland



Mercury Software Ltd.

Tel. +353 45 856270

Email. info@alarmmanager.co.uk

www.alarmmanager.co.uk

www.mercurysoftware.ie



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